Identification

Enter your first and last name as your booking reservation to proceed check-in.

JOUFFREY

BERNARD

Proceed Check-in

Check-in with Booking Reference (https://digital.flyasiana.com/ssci/identification?

ln=EN)

FAQ

What is Online Check-in?

Why can't I check-in online?

Name does not match reservation.

My boarding pass cannot be issued.

Off-airport boarding passes are issued according to the law of each country and airport. Online boarding passes will be issued for flights departing from the follow airports:

All airports within Korea, Europe (LHR, FCO, CDG, FRA, IST), Japan (NRT, HND, KIX, FUK, OKA, NGO), Others (HKG, TPE, TSE, ALA)
The following airports do not allow mobile boarding passes:
LAX, SFO, JFK SEA, ORD, HNL.
Please print a hard copy of your boarding pass received by email.
If you receive a Boarding Pass Exchange Coupon, please exchange it with a boarding pass at the airport.

Check-in is continuously failing at the last step.

Most Online Check-in failures are caused by wrong information entered (date of birth, passport number etc). Our system sends each passport information to the departing and arriving airport immigration office and receive a response for each

passenger's travel permission. Wrong or invalid information will not receive travel permission and check-in will fail. Please double check your travel information and proceed to check-in.

All my travel information is correct, but I can't check-in.

Check-in can fail in the following circumstances:

1. Additional travel documents (visa, travel document, return ticket etc.) needs to be validated.
- Passenger who need additional travel document checks can be assisted by an airport agent. Passengers are responsible for obtaining all necessary travel documents and for complying with the laws of each country from, through or to. Please re-confirm the travel documents required for your journey and prepare all the documents necessary. Asiana Airlines will not be liable for any damages or costs caused by the lack of travel documents.
2. Failure to receive response from immigration office.
- Unstable network may receive false responses. Try entering dummy information and re-enter your correct travel information and proceed check-in.
3. US bound Flights
- Passengers traveling to U.S. territory may be selected for secondary screening. Passengers who are subject to secondary screening cannot be checked in online or use kiosks to check-in. Please receive additional information from a check-in agent at the airport.

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